



Meals Farm Bed & Breakfast **Conditions of Hire**

Please read the following carefully. When you book with us, you are entering a contract which binds both parties.

1. Arrival & departure

Your unit will be available from 4pm on the first day. We ask guests to vacate the unit by 10:00am on the day of departure.

2. Standards of care

Please leave the unit in a clean and tidy condition and please report any damage or breakages.

3. Booking confirmation

A binding contract will come into existence upon issue of our Confirmation of Booking form.

4. Dietary information

Please notify us of any dietary requirements at the time of booking.

5. Number in party

This should not exceed two persons.

6. Payment

When you make a booking you take on the responsibility for the total payment of your reservation.

Your credit or debit card details will be taken at the time of booking. Payment for your stay must be paid on arrival.

However, if you wish to cancel your stay you can do so up to 48 hours before the day of arrival and no payment will be required. If you do not cancel 48 hours in advance of arrival you will be charged the full cost of your stay.

If you do not wish to pay by credit or debit card, you will be required to pay the full payment at the time of booking, via cash, cheque or BACS (at least 7 days before the day of arrival). Unfortunately, we are unable to provide refunds on these payments.

7. Minors

Bookings can only be accepted from persons aged 18 or over.

8. Linen & towels

All bed linen and towels are provided.

9. Availability

Meals Farm

HOLIDAY COTTAGES



If, for any unforeseen reason, the property is unable to be let (for example fire damage) all monies will be refunded to you. However, we cannot be responsible for payment of compensation.

10. Damage

You are liable to the owner for any damage caused in the property in the period of hire. The owner has the right to enter the unit if exceptional or emergency circumstances arise (for example if repairs need to be carried out).

11. Smoking

We operate a strict no-smoking policy inside the units, but we provide a sheltered outdoor smoking area.

12. Pets

Pets are not permitted in the units.

13. Vehicles

Your vehicles and their accessories and contents are left entirely at your own risk. We are not responsible for any loss or damage to your vehicle.

14. Complaints & issues

Please inform us immediately of any complaints or issues, as we live on-site and we will endeavour to rectify them as soon as possible.

We cannot accept responsibility for breakdown in public or local services, including water and electricity. In the case of any breakdown you should inform us as soon as possible.

Revised: 2018