



Meals Farm Holiday Cottages **Conditions of Hire**

Please read the following carefully. When you book with us, you are entering a contract which binds both parties.

1. Arrival & departure

One week bookings begin on Friday, or by negotiation. Your cottage will be available from 3pm on the first day, or by negotiation. We ask guests to vacate the property by 10:00am on the day of departure.

2. Standards of care

Please leave the cottage in a clean and tidy condition and please report any damage or breakages. Should the condition of the property be unacceptable and a professional clean be required, an additional charge of £100.00 will be added to your bill.

3. Booking confirmation

A binding contract will come into existence upon issue of our Confirmation of Booking form.

4. Number in party

This should not exceed four persons in The Granary, The Mill House or Nursery Cottage or three persons in The Stables. Children under two years of age are exempt.

5. Payment

When you make a booking you take on the responsibility for the total payment of your holiday reservation.

A non-refundable deposit 25% must be paid upon booking. The outstanding balance should be paid by the date printed on your Confirmation of Booking form, which is six weeks before your arrival date.

If the balance of payment has not been made by the due date, and you have not contacted us, we will consider the booking cancelled.

For bookings made less than six weeks prior to arrival date, the full amount must be paid when you make the booking.

Payment can be accepted by Debit/Credit Card, Cheque, BACS and PayPal.

6. Cancellation

Unfortunately, we are unable to provide refunds in any circumstances. We strongly recommend you consider holiday insurance.

7. Minors

Bookings can only be accepted from persons aged 18 or over.



8. Linen & towels

All bed linen and towels are provided (one bath sheet and one hand towel per person).

9. Availability

If, for any unforeseen reason, the property is unable to be let (for example fire damage) all monies will be refunded to you. However, we cannot be responsible for payment of compensation.

10. Damage

You are liable to the owner for any damage caused in the property in the period of hire. The owner has the right to enter the cottage if exceptional or emergency circumstances arise (for example if repairs need to be carried out).

11. Smoking

We operate a strict no-smoking policy inside the cottages, but we provide a sheltered outdoor smoking area.

12. Disabled accessibility (Nursery Cottage Only)

Nursery Cottage is disabled accessible. However, we recommend that any disabled person is accompanied by an able-bodied person.

13. Pets

One small, well behaved, house trained (over 12 months old) is permitted in Nursery Cottage and The Granary, for an additional fee of £25 per booking or week. Dogs are not permitted in The Millhouse or Stables. Guide dogs are accepted in all of our cottages, free of charge.

Notification of pets, and breed of dog, is required upon completion of the Booking Form.

A stairgate is provided in The Granary, this must not be removed, and dogs are not permitted upstairs or allowed on the furniture downstairs.

Dogs are not allowed on the furniture or in the bedrooms in Nursery Cottage.

All dogs must have had up to date routine treatment for fleas, ticks and worms.

Under no circumstances must your pet be left unattended in the cottage and your pet must be exercised off the premises.

14. Vehicles

Your vehicles and their accessories and contents are left entirely at your own risk. We are not responsible for any loss or damage of the vehicle.

15. Complaints & issues

Please tell us immediately if you have any issues as we live on-site and we will endeavour to rectify them as soon as possible.

Meals Farm

HOLIDAY COTTAGES



We cannot accept responsibility for breakdown in public or local services, including water and electricity. In the case of any breakdown you should inform us as soon as possible.

Revised: 29th September 2018